

## **Wireless Subscriber Terms and Conditions**

By using Total Renal Care's services, including signing up for text message communications, you expressly consent to collecting, using, and sharing your personal information as outlined in our Privacy Policy. You acknowledge that you have read, understood, and agree to our Terms of Service and Privacy Policy, including the terms related to data collection, communication, and security.

You further consent to receive text messages from Total Renal Care. You may choose to stop receiving text messages from Total Renal Care at any time. To opt out, simply reply to any text message you receive from us with the word 'STOP'. The phone number from which you send 'STOP' will immediately be removed from the messaging list and no further text messages will be sent. You may reply 'HELP' for additional help if needed.

By subscribing to Total Renal Care's text messaging service, you agree to receive informational messages related to healthcare. The frequency of messaging will vary based on your engagement with our organization. Message and data rates may apply. You can opt out of receiving these messages at any time by following the instructions provided.

Total Renal Care is not responsible for any delays, failures in delivery, or any other issues related to the transmission or receipt of text messages. Delivery of text messages is subject to effective transmission by your mobile carrier and is not guaranteed by Total Renal Care.

By subscribing to our SMS services, you acknowledge and agree that Total Renal Care will not be liable for any damage, losses, or injuries arising from or related to the use or failure to receive any text messages, including but not limited to, delays, non-delivery, or technical issues. Your use of our SMS services is at your own risk, and we provide our services on an 'as-is' basis without any warranties of any kind, express or implied.

Total Renal Care is committed to protecting the security of your personal information. We implement industry-standard security measures to safeguard your data against unauthorized access, use, or disclosure. It is also your responsibility to protect the confidentiality of your account information, and any credentials associated with your use of our services.

You agree to notify Total Renal Care immediately of any unauthorized use of your account or any other security breach. Total Renal Care will not be liable for any loss or damage arising from your failure to protect your account or personal information adequately. By using our services, you acknowledge and accept that no data transmission over the Internet or mobile networks can be guaranteed to be 100% secure, and therefore, you use our services at your own risk.

Questions or concerns may be directed to: [privacy@davita.com](mailto:privacy@davita.com)