Supplier Guiding Principles

DaVita®

Our Mission

To be the Provider, Partner and Employer of Choice

DaVita takes great pride in providing life-sustaining care to our patients. We are committed to caring for our patients and teammates. In the same way, we are committed to conducting our business activities in compliance with our policies, procedures, and applicable laws and regulations and requiring the same of our Supplier partners. Conducting business in a way that upholds DaVita's Core Values is a component of The DaVita Way. Our Vision, an unwavering pursuit of a healthier tomorrow, can only be achieved by all of us adhering to these commitments.

To reinforce our commitment, we have created this Supplier Code of Conduct. It is critical that our Supplier Partners understand that DaVita does not condone, reward nor tolerate unethical business practices of any kind and we will seek Supplier Partners who share the same values and business practices.

We will require that our Supplier partners adhere to our Code of Conduct through contractual agreements and we will monitor and track their performance.

Ethical Business Practices

DaVita expects our Supplier Partners to comply with all laws and regulations relevant to our business and engage in fair and honest business practices.

Anti-Kickback

Suppliers may never offer, give, solicit or receive any form of bribe, kickback or improper inducement. When offered a business courtesy that is inconsistent with DaVita policies and procedures, the Supplier should decline the offer. DaVita strictly prohibits any kickbacks and will not engage with any Suppliers who are found to engage in these practices.

Diversity & Belonging

As a Community first and Company second, Diversity & Belonging is at the core of our mission. As such, we expect our Suppliers to invest in Diverse, Women-owned, Veteran-Owned and LGBTQ businesses through inclusion in the RFP process or by initiating Supplier Diversity programs of their own. We make sourcing decisions on best total value, which includes Supplier diversity.

Protect Information

Suppliers are responsible for protecting DaVita's intellectual property, proprietary information, and personal information. They may only share DaVita intellectual property and information with employees, business partners, or third parties according to DaVita's Agreement and when it is required for work purposes.

Conflict of Interest

Suppliers should avoid all conflicts of interest and minimize the appearance of such. In order to avoid actual conflicts, and minimize the possibility or appearance of conflicts of interest, do not offer our staff money, loans, credits or discounts, gifts, entertainment, favors, products or services.

Human Rights

DaVita utilizes fair employment practices, as well as strives to provide a safe, healthful and productive work environment for its employees. The Company expects suppliers to uphold the same standards in accordance with the laws of the places in which it conducts business. We will introduce contract language with Suppliers to require compliance with SA 8000 standards where applicable.

Safe & Healthy Environment

Providing a healthy and safe environment extends beyond patient care and into our communities. Our facilities are part of our larger communities, and we are committed to their continued health as well. We are committed to conserving resources and reducing our ecological footprint by complying with environmental laws and expect the same of our Supplier Partners.

Wages, Benefits & Working Hours

DaVita pays employees a competitive wage, as benchmarked with other leading companies. At a minimum, we expect our suppliers to comply with all applicable wage and hour laws, and rules and regulations, including minimum wage, overtime and maximum hours.

Child Labor

DaVita does not use child or forced labor in any of our operations or facilities, and we expect Suppliers with whom we do business to uphold the same standards. More specifically, we will not conduct business with Suppliers employing child, prison, indentured or bonded labor, or using corporal punishment or other forms of mental and physical coercion as a form of discipline.

Fair Employment Practices

Suppliers are responsible for supporting fair employment values by complying with applicable labor and employment laws, including anti-discrimination and privacy laws.

Environmental

DaVita is committed to implementing successful and meaningful environmental programs to promote conservation, stewardship and sustainability at our offices, centers and other facilities around the U.S. Likewise, we expect our Suppliers to operate in an environmentally responsible manner. We will introduce contract language with Suppliers to require compliance with ISO 14000 standards where applicable in addition to monitoring / reporting Supplier progress in these areas.

Environmental Authorization

Suppliers will comply with all applicable environmental regulations, laws, codes, and other governmental requirements and authorizations. Suppliers shall obtain and follow all associated operational and reporting requirements of required environmental permits, licenses, information registrations and restrictions.

Greenhouse Gas Emissions & Energy Reduction

Suppliers are urged to reduce greenhouse gas (GHG) emissions and prioritize energy reduction initiatives. DaVita has a goal that vendors representing 70% of supply chain emissions will set science-based targets by 2025.

Waste Reduction & Pollution Prevention

Suppliers will ensure the safe handling, movement, storage, recycling, reuse, or management of waste, air emissions and wastewater discharges.
Prior to the release into the environment of any waste, wastewater or emissions, Suppliers must appropriately manage, control and treat any potential adverse impact to human or environmental health.

Biodiversity

Suppliers will operate in an environmentally responsible and efficient manner, and they shall minimize adverse impacts on the environment. Suppliers are urged to conserve natural resources, to avoid the use of hazardous materials where possible and to engage in activities that promote land conservation and biodiversity.

Water & Resource Efficiency

DaVita has saved millions of gallons of water through efficiency projects at our centers and we expect our suppliers to make efforts to minimize their use of natural resources, including water.

Engaging our Suppliers

Sustainable Procurement Practices

Supplier Screening

To proactively manage supply chain risks, we screen suppliers before we onboard them, using a comprehensive survey. This screening covers ESG topics including environmental sustainability practices and goals, carbon emissions reductions, reducing waste, supply chain (scope 3) emissions, and social responsibility. Suppliers with better ESG performance are preferred by applying a minimum weight to ESG criteria in supplier selection.

Supplier Assessments

To continue our engagement with current suppliers, we conduct quarterly business reviews with key suppliers. The assessment process includes a scorecard, where select suppliers are scored on several criteria, including ESG questions relating to carbon emissions reduction targets and scores from CDP. Additionally, we train vendors on their role in our ESG program by sharing information about DaVita's ESG goals and social responsibility practices through our Community Care website (davitacommunitycare.com). This includes information relating to our goal to have vendors representing 70% of supply chain emissions set science-based targets by 2025.

Measuring Supplier Performance

Our quarterly business reviews (QBRs) provide for continued engagement opportunities with suppliers, particularly as it relates to managing our supply chain risk and opportunities, as well as sustainability initiatives and our supplier guiding principles. In 2023, we reviewed suppliers' performance with our critical vendors.

For more information about our sustainability and ESG initiatives please visit davitacommunitycare.com.