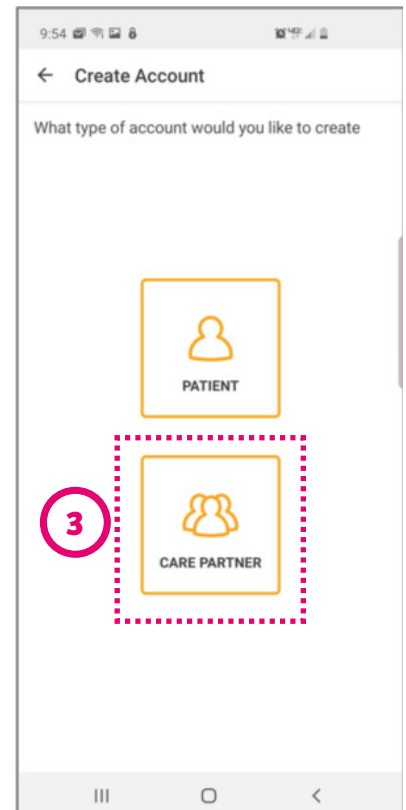**CARE PARTNER INSTRUCTIONS**

# Create Account

**Follow the instructions below to create your Care Partner account in the DaVita Care Connect**™ **(DCC) mobile app.** Note: Your device may appear different based on the brand used (Android vs. iPhone).

### CREATE ACCOUNT

- *Step 1*: Tap to open the ***DaVita Care Connect***™ app.

- *Step 2*: Tap ***Create Account***.

- *Step 3*: Tap ***CARE PARTNER***.



**Need help using the app? Have questions?**
**Call: 1-833-803-5542**

## CREATE ACCOUNT *Page 2*

- *Step 4*: Enter the **Patient's Last Name** and **Validation Code**. Tap *NEXT*.

- *Step 5*: Enter **Your First Name, Last Name,** and **Mobile Phone Number**. Tap *NEXT*.
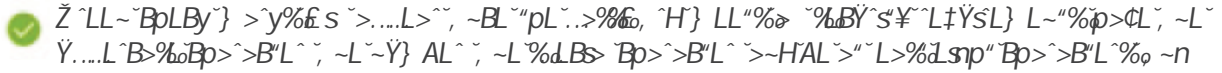
- *Step 6*: Enter a **Username** (at least eight characters long). Tap *NEXT*.

**Note:** You can find the validation code in your DaVita invitation email. Validation codes expire after 24 hours. If you need a new validation code contact the patient to send a new Invitation.

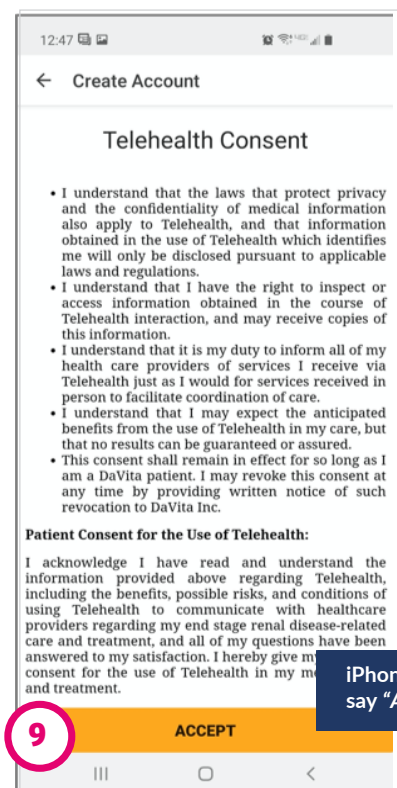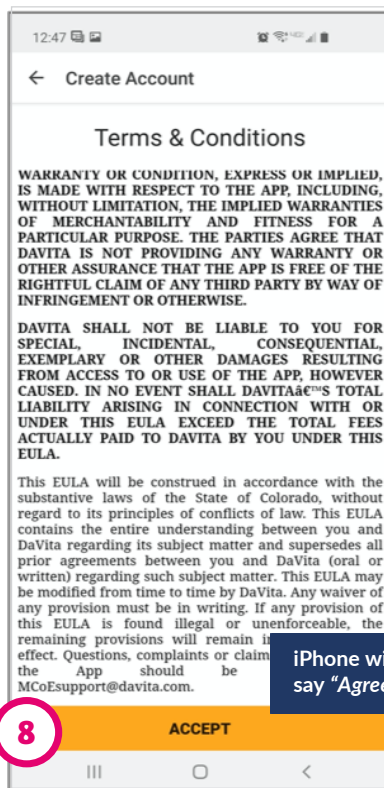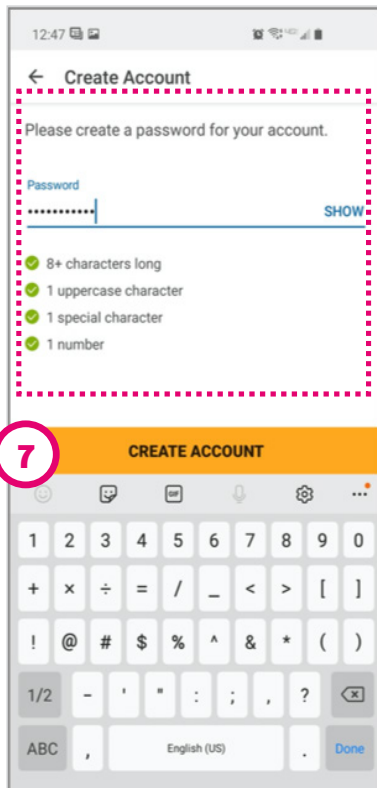**Need help using the app? Have questions?**
**Call: 1-833-803-5542**

**DaVita Care Connect™**

- *Step 7:* Enter a *Password.* Tap *CREATE ACCOUNT.*

  ✅ Ž ˆLL~˘ẞọLBỵˆ} >ˆy%£s ˘>…..L>ˆˇ, ~ẞLˆ"pLˇ..>%‰, ˆH´} LL"‰ə ˘%ⱡẞŸˆsˇ¥ˆˆL‡Ÿsˇ L} L~"%ẏp>¢Lˇ, ~Lˇ Ÿ….L˘B>%ⱡẞọ>ˆ>B"Lˆˇ, ~Lˆ~Ÿ} ALˆ˘, ~L%ⱡLB˘ ˘Bọ>ˆ>B"Lˆ ˘>~HˆAL˘>"˘L>%ⱡsᴨp"˘Bọ>ˆ>B"Lˆ‰, ~n
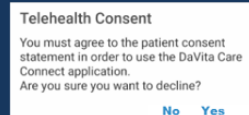
- *Step 8*: Review the *Terms & Conditions*. Scroll to the bottom and tap *ACCEPT* if you agree.

- *Step 9*: Review the *Telehealth Consent*. Scroll to the bottom and tap *ACCEPT* if you agree.

  5pLˇ>BB, Ÿ~"ˇp>%ALL~˘Bˆ L>"LHˇ>~H"pLˇ>…..ẞ>"ṣ ~ˆ£s ˇ, ..L~ ˘



iPhone will say *"Agree"*

iPhone will say *"Agree"*

**Note: If you do not tap *ACCEPT* or you tap the back arrow, a pop-up window will appear with this message.**

Telehealth Consent
You must agree to the patient consent statement in order to use the DaVita Care Connect application.
Are you sure you want to decline?
No    Yes

**Need help using the app? Have questions?**
**Call: 1-833-803-5542**

**DaVita**